

Statement from the President regarding the current COVID-19 Pandemic

We are watching closely as the global situation with COVID-19 continues to evolve. I wanted to reach out to you personally to let you know what we're doing to manage and combat this or any other virus. It is the highest priority of the association that the health and safety of both member's employees and clients are protected and monitored.

All spa members agree to adhere to the association's Standards and Practices for Medical Esthetics. Furthermore, the members who are Quality Assured (QA) level members have undergone rigorous health and safety standards, well above the requirements of the Ministry of Health to achieve this designation.

As per the directives from the World Health Organization (WHO), clients are advised:

- Wash your hands frequently
- Maintain social distancing (3 feet) from anyone coughing or sneezing
- Avoid touching your eyes, nose and mouth
- Practice respiratory hygiene – cover your mouth and nose when coughing and sneezing and dispose of the used tissue immediately
- If you have a fever, cough and difficulty breathing, stay home. Seek medical advice early

Source: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>

We at Leading Spas of Canada will continue to monitor updates and recommendations from Provincial, National and International health organisations. We will advise spa members of any news we receive relevant to the spa industry. If you have not already, consider bookmarking:

- Public Health Agency of Canada (<https://www.canada.ca/en/public-health.html>)
- Managing the Coronavirus (COVID-19) for employers (<https://www.osler.com/en/resources/regulations/2020/managing-the-coronavirus-covid-19-for-employers>)

to help put you in a position to make the best decisions for your business.

If you have any concerns relating to your planned visit to a member spa, we recommend you call the spa in advance and they will be happy to advise you of their procedures and safety measures.

We look forward to the end of this outbreak and a return to normalcy for the spa industry and the public at large. If you have any questions or would like to share what your spa is doing in response to the situation, please contact me.

Sincerely,



Elena Zinchenko
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