



Company: Hammam Spa by Céla
Location: Bayview Village
Position: Housekeeper
Job Available: October 2019
Type of Employment: Part Time / Full Time

Compensation: \$14.00/hour

Benefits:

Two weeks paid annual vacation
40% Staff discounts on retail and services
SunLife Health, Dental and Life Insurance Benefits paid 50% for full time employees after 6 months

Spa Overview:

Join the Housekeeping Department at Canada's top Day Spa. Hammam Spa opened its King West location in 2005 and has been an industry leader ever since. Now during an exciting period of growth, we are hiring for our second location within Bayview Village, opening October 2019. Hammam Spa is a full-service day spa offering treatments to purify, energize and balance the skin, body and mind. Learn more about us and view job openings at: www.hammamspa.ca.

Position Overview:

The Housekeeping department at Hammam Spa oversees and maintains a pristine level of cleanliness for the guest experience at Hammam Spa. Reporting to the Housekeeping Manager, attention to detail and commitment to hard work is of paramount importance in this role.

Duties & Responsibilities:

- Abides by the Hammam Spa Policies and Procedures Guide
- Attends periodic Housekeeping Department meetings as needed

- Conducts on-site laundry services including washing, drying, stain removal and folding of spa linens
- Maintains public spaces of the spa during the day and performs a deep clean during off-hours of all areas including: hallways, lounges, changerooms, Hammam and reception areas.
- Washing and vacuuming floors
- Stocking and organizing changeroom facilities throughout the day
- Polishing wood and stainless-steel fixtures throughout day
- Chemical spray wash the Hammam nightly and air out to dry during off-hours
- Clean and tidy of offices
- Replenish client refreshments and clear and tidy Tea Lounge throughout operating hours
- Interacts with guests to ensure satisfaction and help where required
- Promptly attend to any requests from the Spa Coordinator team
- Responsible for fostering a healthy attitude and working relationships with all co-workers and members of management

Requirements:

- Fluency in English, with strong verbal communications skills
- Courteous, discreet, and professional demeanor
- Exceptional customer service skills
- Extremely organized with the ability to multi-task
- Ability to stand for extended periods of time
- Ability to work well under pressure

Experience:

- Minimum 3 years previous housekeeping experience
- Previous spa or hospitality experience considered an asset

**All applicants must have legal permission to work in Canada in order to be considered.*