



Company: Hammam Spa by Céla
Location: Bayview Village
Position: Esthetician
Job Available: October, 2019
Type of Employment: Part Time / Full Time

Compensation:

\$14.00/hour Standing Rate
\$25.00/hour Working Rate
\$27.00/hour Request Rate
10% Commission on Retail Sales + Gratuities on Services.

Benefits:

Flexible vacation policy
40% staff discount on retail and services
Predictable pay increase scheme in place
SunLife Group Insurance Health, Dental and Life Insurance Benefits paid 50% for full time employees after 6 months of continued employment

Spa Overview:

Join the Esthetics Department at Canada's top Day Spa. Hammam Spa opened its King West location in 2005 and has been an industry leader ever since. Now during an exciting period of growth, we are hiring for our second location within Bayview Village, opening October 2019. Hammam Spa is a full-service day spa offering treatments to purify, energize and balance the skin, body and mind. Learn more about us and view job openings at: www.hammamspa.ca.

Position Overview:

Estheticians are valued members of the team at Hammam Spa. The priority of an Esthetician is to offer an unparalleled level of customer service and service quality. A full range of services is required to be provided by the right candidate

including: Nail Services, Epilation, Skin Therapy Treatments and Body Treatments. Estheticians must be able to build rapport with clients and approach all client interactions with reverence for the guest. A successful Esthetician will excel at retail sales and will continuously commit to product training and meet or exceed personalized sales goals.

Duties & Responsibilities:

- Abides by the Hammam Spa Policies and Procedures Guide
- Provides high-level customer service, as well as safe and efficacious services to all guests
- Follows service protocol during all treatments
- Demonstrates advanced technical ability during treatments
- Comfortably discuss services, treatment plans and recommendations with clients
- Reviews client Health History/Release forms prior to services adapting for any contraindications
- Maintains cleanliness of treatment rooms/nail resources
- Ensures the proper, safe use of spa equipment
- Ability to educate clients and sell skincare and beauty lines sold in our boutique
- Completes customized Skincare Recommendations sheets for all facial clients
- Completes treatment notes on all visiting clients noting preferences or recommendations
- Follows up with Clients via telephone post OxyGeneo or Peel Treatment to ensure client comfort
- Follows up with Clients via telephone after large skincare purchases
- Assists with stocking and inventory
- Responsible for fostering a healthy attitude and working relationships with all co-workers and members of management
- Other tasks as assigned

Requirements:

- Fluency in English
- Exceptional customer service skills
- Ability to meet personalized sales goals
- Courteous, discreet, and professional demeanor
- Able to work in a team or independently
- Advanced time management skills
- Ability to sit or stand for extended periods of time
- Ability to work in humid environment
- Must be well groomed, and comply with the spa dress-code policy
- Ongoing Customer service and product line training attendance is mandatory
- Availability to work evening/ weekend shifts.

Education & Experience:

- Esthetics Program Graduate
- Minimum 3 years in a professional Aesthetics role

- Previous spa or hospitality experience an asset
- Previous experience with Booker considered an asset

**All applicants must have legal permission to work in Canada in order to be considered.*