

LEADING SPAS OF CANADA

Leading Spas of Canada Gift Certificate Program



This is a Leading Spas of Canada Gift Certificate. Reproductions are not acceptable and all certificates require the signature of a LSC Representative. Certificates are similar to a cheque and are printed on security paper. If you have any doubt about the validity of the certificate please contact Head Office immediately. info@leadingspasofcanada.com or 1.800.704.6393

Spa-Goer

How to use your certificate:

- Leading Spas of Canada Gift Certificates are only valid at Leading Spas of Canada members' spas that are members in good standing at the time of booking services.
- A Leading Spas of Canada gift certificate may be redeemed for spa services, products, accommodation and/or spa food & beverage. Some limitations or restrictions may apply at each individual property. It is the responsibility of the spa-goer to determine in advance with the property if any restrictions do apply.
- A Leading Spas of Canada Gift Certificate may NOT be redeemed for cash. At the discretion of the spa operator, the bearer may apply part or all of the Gift Certificate value to a service provider gratuity. Any unused balance may be exchanged for a credit to the client toward to additional future services, but in no case will the balance be refunded in cash.
- Prior to redemption, we recommend that the spa goer contact the Leading Spas of Canada to ensure that their spa of choice is a current association member in good standing.
- The spa goer must contact the spa of choice to book their treatment(s) in advance and to inform the spa operator that they will be redeeming a Leading Spas of Canada Gift Certificate.
- The spa goer must present the ORIGINAL Gift Certificate to the spa upon check in at the spa registration desk prior to receiving their treatments. Photocopies are not acceptable.
- The spa operator receives and keeps the ORIGINAL Gift Certificate from the spa goer.
- Leading Spas of Canada Gift Certificates are non-refundable and not replaceable.
- The Leading Spas of Canada and its participating member spa operators regard all of the association's Gift Certificates as "payable to bearer" and cannot be held responsible or accountable for any claims to the contrary including loss, theft or otherwise.

While The Leading Spas of Canada will make every effort to ensure that all of its members in good standing are fully informed about the association's Gift Certificate program & procedures, it cannot guarantee that every employee of every spa member will have this information. It is

the responsibility of the end-user to advise the spa in advance and at the time of booking that they will be paying for part or all of their services with a Gift Certificate from Leading Spas of Canada and to receive confirmation that this is an acceptable form of payment. It is recommended to take note of the name of the spa contact person who confirmed acceptance of the gift certificate during the reservation process. It is normal practice for spa operators to request a credit card number to confirm the booking and if the client cancels at the last minute or does not produce the original Gift Certificate at the time of service provision, the credit card will be charged for the services and/or products according to each spa's policy.